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PATENT APPLICATION

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application of

Docket No: Q54844

Michael LAMBRIGTS, et al.

Appln. No.: 09/346,930

Group Art. Unit: 2642

Confirmation No.: 3058

Examiner: Benny Quoc TIEU

Filed: July 02, 1999

For: INTERFACE MEANS BETWEEN A NETWORK SWITCH AND A CTI SERVER  
MEANS AND APPARATUS FOR PROVIDING A SERVICE TO A CUSTOMER  
INCLUDING SUCH AN INTERFACE MEANS

AMENDMENT UNDER 37 C.F.R. § 1.111

Commissioner for Patents  
Washington, D.C. 20231

Sir:

In response to the Office Action dated June 10, 2002, please amend the above-identified application as follows:

**IN THE CLAIMS:**

**Please cancel claim 27 without prejudice or disclaimer.**

**Please enter the following amended claims:**

Sub  
C1  
B1

1. (Amended) An interface device (IM) coupled between a network switch (SSP) and a computer telephony integration (CTI) server means (CTS), said interface device (IM) being adapted to communicate between a service switching function device (SSF) having a service switching functionality and included within said network switch (SSP) and said CTI server means (CTS).